



# The WOW Factor Excellence - Part 2

The WOW Factor is defined as; A memorable experience that leaves people talking about us in an extremely positive way.

Going above and beyond \_\_\_\_\_ is \_\_\_\_\_.

Only \_\_\_\_\_ of our self talk is positive.

The way we value \_\_\_\_\_ is going to largely impact the way we  
\_\_\_\_\_ other \_\_\_\_\_.

If we want \_\_\_\_\_ results in our lives, we have to be willing to do  
\_\_\_\_\_ things.

## **Discussion Questions:**

For the next 3-5 minutes evaluate the questions below, then share your responses.

On a scale of 1-10, how positive is our vocabulary?

1 2 3 4 5 6 7 8 9 10

Why did you give yourself this rating?

What benefits would you receive if you improve your rating?

Who do you know that demonstrates positive self talk in the areas that you choose?  
What do you admire about this person?

What specific action(s) can you apply immediately to improve your rating?